

---

**From:**  
**Sent:** 07 June 2022 15:38  
**To:**

**Subject:** RE: [External] White Horse Hertingfordbury, 30 May, 2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Re: Licensing application number 22/0646/PLV

Given the below, ie the premises do not have planning permission for the colourful hut like structure for the licensing application sought it seems inappropriate to consider the application. There is now an enforcement case open for the unauthorised structure on the patio of the premises which are in a conservation area ref E/22/0099/ENF.

The premises have had a verbal warning recently about contravening existing licensing conditions, there is therefore a lack of trust between the premises and some of the neighbours. Nearby residents are expressing concerns that allowing this to go ahead will result in excessive noise and disturbance thereby causing public nuisance. Of course some residents do have young children who may be affected by noise and congregation of people late into the evening.

Should a planning application be submitted for the structure on the patio, comments will of course be submitted on that separately.

Best wishes.

**Hertford Castle Ward**  
**East Herts District Council**

Mobile:  
Twitter

Sign up to our weekly newsletter - [Network](#)

---

**From:**  
**Sent:** 07 June 2022 08:37  
**To:**

**Cc:**  
**Subject:** RE: [External] White Horse Hertingfordbury, 30 May, 2022

Dear all,

There are no current planning applications related to this premises under consideration.

We do have an existing enforcement case pending consideration in relation to an outbuilding that's been erected and being used as a bar area (ref. E/22/0099/ENF). I will ask the case officer for an update and confirm if this constitutes development and if so what our intended course of action is.

---

**From:**  
**Sent:** 06 June 2022 15:20  
**To:**  
**Subject:** FW: [External] White Horse Hertingfordbury, 30 May, 2022

Dear Colleagues

I am conscious that the deadline for comments on the White Horse's licensing application is approaching, I'm not aware that they have applied for planning permission though. Do we know if a planning application is imminent? Is it possible to defer considering the licensing application until the planning application is determined?

Many thanks.

---

**From:**  
**Sent:** 06 May 2022 14:54  
**To:**  
**Subject:** RE: [External] White Horse Hertingfordbury, 30 May, 2022

Good afternoon ,

I wanted to update you following a joint visit undertaken at the premises this morning by myself and my colleague from Hertfordshire

We spoke with the premises licence holder about the outside bar, the following points raised:

- I advised that they need to speak with planning regarding the outside bar as this is within their regime to assist and give advice..
- I advised that the garden area is not currently licensed for licensable activity. Also as the garden area is not on the current plan they cannot use the deregulation for regulated entertainment.
- I advised that they must not use the bar for the sale of dispensing of alcohol.
- I requested that they submit a variation application if they wish to utilise the bar going forward.

The premises licence holder confirmed that:

- They now intend to submit a variation application on 08.05.22
- They will contact the duty planning officer
- They will not use the bar until they have the correct authorisation

In addition, we spoke about the footage supplied to us which shows regulated entertainment taking place indoors on 01.05.22 at 23:56pm. The music could be heard clearly on the recording, people were dancing inside

the premises. The doors to the rear garden area were open, I advised that the annex 2 conditions attached to the premises licence not being fulfilled were:

- Noise and vibration will not be allowed to emanate from the premises so as to cause a nuisance to nearby properties.
- All windows and doors in any rooms where regulated entertainment is being held to be kept closed after 23.00 hours during that regulated entertainment.

The premises licence holder has been educated on the above conditions and a verbal warning was given. They have confirmed that staff have been made aware and these will be complied with along with all other conditions on their licence.

We will keep the premises on the enforcement schedule of works, if you need anything further please feel free to contact me.

Kind Regards

Licensing Enforcement Officer

---

**From:**

**Sent:**

13 June 2022 16:56

**To:**

**Subject:**

Re: Application Notice - Hertford Castle Ward

**Categories:**

I have significant concerns with this application.

It is for alcohol sales outside the public house building in the garden/patio area -from where exactly? an insecure table placed in the area (possibility of crime)? or more probably from the dreadful colourful shed with a planning enforcement on it currently, erected within the first conservation area in Hertfordshire.

As I understand it, this planning aspect is not of concern to the licensing department!? - really? is selling alcohol from no fixed secure base a good thing and complies with licensing objectives?? or do we re grant licensing to encourage direct flagrant breaking of planning law?

The owners/management have shown disregard to their licence conditions in the past also noise abatement requirements.

Twice recently, finally only this last Friday (beggars belief with this case open for comments) they were playing live music in the garden - not allowed.

Back to licensing principles:

Huge public nuisance due to encouragement of noisy garden/patio use with readily available alcohol, I fear observation of hours applied for, given current form.

Hertingfordbury is a natural 'bowl' for sound travel with the White Horse being the centre of a natural amphitheatre leading to significant disturbance to the many very young families living opposite and adjacent to the WH. Children need their sleep. There are bedroom windows within yards of the garden/patio

Residents are happy to encourage this business at the heart of their village. However, not to the cost of unreasonable disturbance to their lives as has sadly been the case on more than one occasion in the past.

Kind regards

EHC Castle Ward

---

**From:**  
**Sent:** 08 June 2022 23:49  
**To:**

**Subject:** Re: [External] White Horse Hertingfordbury, 30 May, 2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear all

I do not understand how a licensing application can be entertained re a structure which does not have planning permission and the applicant is the subject of an enforcement action.

Subject to the above, I also oppose this licensing application. These premises are located in the centre of Hertingfordbury village and surrounded by residential housing. The intention of the application must be to increase trade so it must follow that it will lead to an increase in alcohol consumption and therefore an increase in noise and anti-social behaviour which will be contrary to our licensing principles.

Thanks

---

**From:**  
**Sent:** 13 June 2022 14:51  
**To:**  
**Subject:** Comments for Licensing Application 22/0646/PLV

**Categories:**

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 13/06/2022 2:51 PM from

### Application Summary

Address: Hertingfordbury Road Hertingfordbury Hertford Hertfordshire SG14 2LB

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

### Customer Details

Name: Mr & Mrs

Email:

Address: St. Mary's Lane Hertingfordbury SG14

### Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 13/06/2022 2:51 PM 22/0646/PLV | Variation - Premises Licence  
The White Horse Hotel SG14 2LB

We object to the application.

Whilst understandably any public house will generate a level of noise, The White Horse has a history of showing a lack of consideration for its neighbours. We live a short distance from the premise, behind a row of houses and at a lower level but on a number of occasions we have been disturbed late at night by noise. Environmental Health will have a record of our complaints. At least we have been mainly spared for the last two years the noise generated

from the outside pods used for pre-Christmas festivities.

There are a number of houses opposite and behind the White Horse. An outdoor licence will result in the generation of additional noise causing disturbance to those residents and others living nearby.

It should also be noted that many of the owners of properties nearby have young children and any additional noise generated will have a particular effect on them, through the evening and late into the night.

---

Kind regards

---

**From:**  
**Sent:** 15 June 2022 17:18  
**To:**  
**Subject:** Comments for Licensing Application 22/0646/PLV

**Categories:**

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 15/06/2022 5:17 PM from Mr & Mrs

### Application Summary

Address: Hertingfordbury Road Hertingfordbury Hertford Hertfordshire SG14

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

### Customer Details

Name: Mr & Mrs

Email:

Address: Hertingfordbury Road, Hertford, Hertfordshire SG14

### Comments Details

Commenter Type: Neighbour

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 15/06/2022 5:17 PM We object to this application on the following grounds:

\* Crime and Disorder

The application for variance of license is in response to enforcement action by East Herts, in response to illegal activity, of the sale of alcohol outside the licensed boundary of the premises, on 30th April 2022. A disregard by the premises, for the already generous license terms and conditions, is clearly evident. Approving this application sets a precedence that breaking license terms, and asking for forgiveness later, is acceptable and constructive behaviour.



\* Public Nuisance

Neighbouring residents are already negatively affected by noise generated from the licensed premise, particularly in late evenings. Historically this has led to East Herts Environment Health enforcing a noise abatement order against the premises, due to the significant public nuisance from the premises events.

\* Protecting Children From Harm

Expanding the sale of alcohol to the patio area will generate even more noise, from customers queuing at the new outside patio bar, the serving of glasses and bottles, and loud conversations emanating from a greater number of customers. This increased noise will have further negative affect on neighbouring residents, particularly those with young children who require earlier bed times.

---

Kind regards

---

**From:**  
**Sent:** 19 May 2022 17:28  
**To:** Housing & Health Services - Community Protection  
**Subject:** Comments for Licensing Application 22/0646/PLV

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 19/05/2022 5:27 PM from Mr .

### Application Summary

Address: Hertingfordbury Road Hertingfordbury Hertford Hertfordshire SG14 2LB

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

### Customer Details

Name:

Email:

Address: Hertingfordbury SG14

### Comments Details

Commenter Type: Neighbour

Stance: Customer made comments in support of the Licensing Application

Reasons for comment:

Comments: 19/05/2022 5:27 PM The White Horse is an asset to the village and the proposal to use an outdoor bar is a good addition. The bar itself is in keeping with the surroundings and the village should be supporting a local business that provides a good service.

Kind regards

---

**From:**  
**Sent:** 18 May 2022 18:48  
**To:**  
**Subject:** Comments for Licensing Application 22/0646/PLV

## Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 18/05/2022 6:47 PM from

### Application Summary

Address: Hertingfordbury Road Hertingfordbury Hertford Hertfordshire SG14 2LB

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

### Customer Details

Name:

Email:

Address: Hertingfordbury SG14

### Comments Details

Commenter Type: Neighbour

Stance: Customer made comments in support of the Licensing Application

Reasons for  
comment:

Comments: 18/05/2022 6:47 PM The White is a fabulous amenity for our village. The staff and management are always trying to find ways of developing their business and thereby showcasing our village.  
The addition of a terrace bar is in keeping with the character of the pub and village and is a great attribute.

Kind regards