

Sent:28 Sep 2019 20:58:39 +0100

To:Housing & Health Services - Community Protection

Cc

Subject:Objection to licensing application for Luso Flavours

Hi

I have just tried to add a comment to the licensing application for Luso Flavours in Hockerill Street. The application states that objections or comments can be received up until 30 September, however it is not allowing me to add any comments at present. I also note that I can't see a comment from [redacted] on there (she has emailed this address with a complaint). Perhaps a system error.

Can you please take the following comments as an objection to the licence application as it is currently constituted. I am acting in my capacity as ward councillor for the area where the premises is proposed to be licensed:

"I do not believe that this application in its current form meets the licensing objectives in full. Particularly in the realm of public nuisance. The premises is not in a designated town centre and is close to residential areas. Therefore there is a real risk of noise and disruption to the local residents by the premises remaining open until 12.30 am, as is also the case with the proposed times for recorded music. I would also ask that some consideration is given to imposing conditions such as the doors having to be closed at all times when music is played, given the proximity of the venue to residential property and potentially the limiting of off sales in case of anti-social behaviour resulting from drinking outside the venue."

Any issues with this or if you need me to add the comments online or more formally, do give me a ring.

Thanks as ever for your help

Kind regards

From:
Sent: 26 Sep 2010 0:55:22 +0100
To
Subject: [External] luso flavours cm23 2dw

Dear Sir/Madam

I wish to object to the licensing application regarding the above on the grounds of public nuisance.

The premises is immediately adjacent to Crown Terrace.

The extended hours will result in Crown Terrace having to listen to more loud music and noise from customers. This is already a problem, I for one can give several incidents. It is so bad that in the hot summer I could not sit and enjoy my garden from the VERY loud music coming from Alfonzos cafe, I approached the

Manager who had to come out into the street because I could not make him hear even then I had to shout. Only to be told that he will not turn it down as he has a license and then I had to put up with abuse from one customer who was with several in the street. There was also an incident with luso Flavours where on a Saturday afternoon they had amplifiers in the street

the premises are not in Bishop Stortford Centre but in a small street. I am a widow and am finding this very stressful. At the end of the day these are cafes not nightclubs or public houses

I strongly object to this application

yours sincerely

From

Sent: 3:25 +0100

To

Cc

Subject:[External] Luso Flavours (Hockerill, Bishop's Stortford) : Objections to licensing application

Dear Sir/Madam

We wish to object to the licensing application for Luso Flavours (CM23 2DW) on the grounds of Public Nuisance.

The premises is situated immediately adjacent to the residential areas of Baker's Court and Crown Terrace. Extending the licensing hours to 1am on Friday and Saturday has the potential to cause significant public nuisance to the residents living in these areas.

There is a significant risk that these extended hours will lead to increased noise from music and customers visiting the premises at unsociable hours, along with the potential for anti-social behaviour associated with intoxicated customers, causing significant inconvenience to local residents.

The premises' smoking area for example is to the right rear of the premises and within close earshot of a number of residential premises.

Furthermore, the proposal to allow licensable activities to 2am on Christmas Eve has the potential to disturb residents, including young families, prior to Christmas Day when a number of residents will have an early start on the following day in order to celebrate this holiday.

We are particularly concerned by the plan to play recorded music and serve late night refreshment 'outside'- we do not understand how this would be possible, given that the venue has no outside space for dining/refreshments included in the proposed floor plan.

The premises is not in the centre of Bishop's Stortford but on a single street of commercial units with residential areas on either side of the street. There are already a number of premises that serve alcohol on Hockerill including Alfonso's and the Cock Inn. This proposed change in hours could lead to a significant change in the character of the local area.

Please confirm receipt of this email.

Yours sincerely,

From:
Sent:
To:
Subject:

30 September 2019 15:53

Dear Sirs

We wish to record an objection to the application made by Luso Flavours on the grounds of Public Nuisance.

We are concerned about the following aspects of the application:

1. The playing of recorded music and the serving of refreshments **OUTSIDE** the premises. The floor plan submitted does not include any "outside" component. Knowing the premises as we do we are concerned that this would mean either outside on the street at the front of the premises or outside at the rear using an area allocated for parking - which abuts several residential properties. Hockerill Street has a large number of residential dwellings along its boundary, including Bakers Court, Red Lion Court, Crown Terrace, and Hockerill Street itself. We realistically anticipate that the noise generated outside will create a public nuisance to residents in all of those places.

2. The extended licensing hours - until 1am on Fridays and Saturdays and 2am on Christmas Eve and New Years Eve - has the potential to cause significant public nuisance to the residents living in these areas. We're concerned about noise and antisocial behaviour associated with intoxicated customers arriving and leaving, and also the noise associated to outside smoking areas.

We are customers of Luso Flavours and whilst we wish them well with their enterprise, we do however hold serious misgivings about the potential this application currently has for disturbance and the degradation of the quality of life for residents living in very close proximity to this business. We'd like to propose that any permission for playing of recorded music and teh serving of food and alcohol be limited to **INSIDE** the premises, and that licensing hours be redistricted.

We'd rather our personal details were not shared with the applicant please.

Yours faithfully