

ERP C - Change of Operating Schedule for Luso Flavours

1. There shall be no charge for admission to the premises when it operates under the licence.
2. No super-strength beer, lagers or ciders of 5.5% ABV (alcohol by volume) or above shall be sold at the premises. No Liquor over 40% shall be sold at the premises.
3. Children under 12 years of age must be accompanied by an appropriate adult after 20:00 hours and up to the terminal hour.
4. The age verification policy operated at the premises shall be "Challenge 25". This means that whilst alcohol may be sold to persons aged 18 years or over, any person who appears under 25 years of age shall be required to provide proof of age using an acceptable form of ID. Notices advertising that the premises operates a "Challenge 25" scheme shall be displayed in a clear and prominent position at the premises entrance(s)/and inside at the premises bar serving area.

The only forms of ID that may be accepted shall be:

- i. Proof of age card bearing the PASS hologram logo
 - ii. Passport
 - iii. UK photo driving licence
 - iv. Military Card ID
5. A written record of all refused sales shall be kept on the premises. This record shall be made available to Police and/or local authority immediately upon request and shall be kept for at least one year from the date of the last entry.
 6. An incident book shall be maintained to record any activity of a violent, criminal or anti-social nature and be available for inspection at all reasonable times by an authorised officer of relevant responsible authority, it should record the following details:-
 - Time and date and nature of the incident,
 - People involved
 - Action taken

- Details of the person responsible for the management of the premises at the time of the incident.
7. Prominent, clear and legible notices will be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
 8. Noise or vibration shall not emanate from the premises which could cause a nuisance to nearby properties. Except ingress and egress through the entrance, doors and windows shall be kept closed (but not locked) whilst regulated entertainment is taking place.
 9. Patrons to be discouraged from congregating outside the premises; no more than 3 people to smoke outside the premises at one time and no glasses to be taken outside.
 10. The premise licence holder to ensure that all management and staff who are not Premises Licence Holders are fully trained and briefed on the four licensing objectives and Challenge 25 and that they are adhered to. Every 3 months such staff to be given refresher training and this is to be documented in such a way that it can be given to an authorised officer on request. Staff should also sign and document confirming the training has taken place and the date.
 11. The Premises Licence Holder shall provide a written drugs policy detailing the actions to be undertaken to minimize the opportunity to use or supply illegal substances within the premises.
 12. The Premise Licence Holder shall provide a written dispersal policy detailing the actions to be undertaken to minimize anti-social behaviour outside the premises caused by clients who have attended.
 13. A digital closed circuit television (CCTV) system to be installed internally ensuring the following:-
 1. All entry and exit points must be covered to enable frontal identification of every person entering the premises in any light condition

2. The CCTV system shall continually record whilst the premises is open for licensable activities and during times when customers remain on the premises.
3. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
4. A staff member from the premises who is knowledgeable with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public and this staff member must be able to show and supply if requested a Police or authorised office recent data or footage with the absolute minimum of delay when requested.