

## HR Service Plan 2012/13

Action Plan			
Action Code	ACTION	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date
<p><b>Strapline: Opportunities for everyone to contribute to and access the council's services</b>  <b>Corporate Priority: People</b></p>			
<b>12- HR01</b>	To support the delivery of a three year People Strategy 2009-2012/13	<p><b>Target:</b> 'Making East Herts Council a great place to work' through the delivery of the actions identified in the Council's People Strategy and through actions identified in the service plan 2011/12.</p> <p><b>Outcomes:</b> Measures identified are HR management target agreed by HR Committee, as detailed in the service plan, Staff Survey and achievement of the corporate objectives.</p> <p><b>Critical Success Factors:</b> Council to contribute to the successful delivery of the People Strategy.</p> <p><b>Environmental Impact:</b> N/A</p>	2012/13
<b>12- HR02</b>	To support the shared services programme for HR and payroll Services.	<p><b>Target:</b> Project Plan timescales met for 2012/13.</p> <p><b>Outcome:</b> Improved resilience and economy, efficiency and effectiveness of services.</p> <p><b>Critical Success Factors:</b> Support from other services and partner(s)</p> <p><b>Environmental Impacts:</b> None</p>	Detailed Business Case May 2012. Implementation date TBC.