

EAST HERTS COUNCIL

COUNCIL – 22 FEBRUARY 2006

REPORT BY EXECUTIVE MEMBER FOR REGIONS AND PARTNERSHIPS

11. HERTFORDSHIRE LOCAL AREA AGREEMENT (LAA)

WARD(S) AFFECTED: All

'D' RECOMMENDATION – that the Hertfordshire Local Area Agreement be endorsed.

1.0 Purpose/Summary of Report

1.1 The purpose of this report is to seek the endorsement of Full Council of the Hertfordshire Local Area Agreement (LAA).

2.0 Contribution to the Council's Corporate Objectives

2.1 This report contributes to the authority's Corporate Vision "*To improve the quality of people's lives and preserve all that is best in East Herts*", as well as contributing to each of the individual Corporate Priorities.

3.0 Background

3.1 Local Area Agreements are part of central Government's *Modernising Local Government* agenda, which aims to make service delivery more cohesive and joined-up and to promote customer focus and community involvement.

3.2 LAAs are made between central and local government within individual counties. Their aim is to achieve local solutions that meet local needs, whilst also contributing to national priorities and the achievement of standards set by central government.

3.3 21 LAAs were piloted over an 18-month period leading up to April 2005. Hertfordshire, along with 65 other local authorities, has been chosen to deliver the second round of LAAs, from 2006 – 2009.

3.4 The Local Area Agreement is structured around 4 blocks:

- Safer and Stronger Communities;
- Healthy Communities and Older People;
- Economic Development and Enterprise; and
- Children and Young People.

Within these blocks, there are a number of strands, which will be supported by several outcomes. Delivery of these will be co-ordinated by a lead officer and a project team.

3.5 Each local area is expected to develop 30 – 40 targets that reflect the local evidence base. There will not necessarily be the same number of targets in each block. Approximately 12 of these targets are selected for a reward based stretch target, achievement of which attracts monetary rewards of £27 - 28m. Such reward grants for meeting targets are only available in LAA areas.

4.0 Report

4.1.0 **Benefits of the LAA to East Herts**

4.1.1 The ODPM's guidance states the need for the public, private and voluntary and community sectors to be involved in the LAA process, particularly through Local Strategic Partnerships. LSPs therefore have the opportunity to enjoy heightened status, and to make the transition from advisory bodies to delivery vehicles. The East Herts Together LSP is particularly well placed to benefit, by virtue of its maturity compared with other LSPs in Hertfordshire.

4.1.2 Although partnership working has become commonplace in recent years, more needs to be done to ensure that key partners address genuinely shared goals and agreed targets. LAAs have much greater scope than earlier approaches to deliver on this aim and to strengthen partnership working, reduce duplication and enhance efficiencies between agencies and across tiers. This in turn offers a way in which to bring about a power shift between the centre and the locality, by focusing attention on areas in which there is the greatest potential for local agencies to add value and innovate through joined-up working.

4.1.3 The robust evidence base that is required for the LAA also provides a sound basis for other actions to be delivered on beyond and outside of the LAA, for example through District-level Community Strategies.

4.1.4 The presence of stretch targets attracting financial rewards makes the LAA document extremely focused, particularly on outcomes. This will allow improvement to be accelerated across the public sector in under-performing areas.

4.1.5 Acting under the auspices of the LAA also gives scope for negotiating freedoms and flexibilities with central Government as, where regulation prevents the meeting of a stretch target, local dispensation will be granted to do things differently.

4.2.0 Economic Development and Enterprise Block

4.2.1 Many of the targets within the Economic Development and Enterprise block replicate what East Herts Council is already trying to achieve through its Local Strategic Partnership, including supporting parents to return to work.

4.2.2 This block also builds on the good work that is already being done in East Herts through the AGRE team, by increasing the volume of people seeking advice from Business Link.

4.2.3 One of the key outcomes of this block focuses on enabling local people to travel more freely and safely. This mirrors the priorities in the East Herts Youth Strategy as well as the East Herts Together Community Strategy of Improving Traffic and Transport.

4.3.0 Children and Young People Block

4.3.1 The targets to be included in the Children and Young People's block have been drawn from the emerging Hertfordshire Children and Young People's Plan, which East Herts Council Officers have been closely involved in formulating through membership of the District Children's Trust Partnership Chairs group, the Strategy and Planning Subgroup and the Commissioning Models and Resources Group. East Herts Council's Executive signed off the countywide CYPP earlier this month.

4.3.2 Although based around the 5 *Every Child Matters* outcomes, targets also reflect many of the priorities in our own Community Strategy, including Safeguarding our Neighbourhoods, Combating Drug and Alcohol Abuse, Supporting Vulnerable Children and Young People and Promoting Healthy Lifestyles.

4.3.3 The targets relating to leisure and health / fitness opportunities for young people and reducing bullying are also reflected in East Herts Council's Youth Strategy, which was devised by our Youth Councillors in consultation with all East Herts secondary schools.

4.4.0 **Safer and Stronger Communities Block**

4.4.1 The Safer and Stronger Communities block echoes the East Herts ethos that by creating quality spaces in which people want to live and by managing our environment sustainably, we can ensure that our neighbourhoods are cleaner, safer and greener.

4.4.2 It also seeks to continue and support the work that East Herts Council has already started via the Green Heart Partnership in increasing community participation in the development and management of open spaces in order to build stronger communities.

4.4.3 This block emphasises the value of diversionary activities for young people in reducing crime and anti-social behaviour, which is another area in which East Herts is already achieving recognition. The LAA sub-outcome to reduce anti-social behaviour by focusing on hotspot areas closely mirrors a target in our own Community Strategy.

4.4.4 The intention to provide a home repairs and security service to older and vulnerable residents represents another action that East Herts Council is already achieving, in partnership with Papworth.

4.4.5 The need recognised by East Herts Council to reduce residents' fear of crime is particularly evident in the Hertfordshire Local Area Agreement. The LAA also makes the commitments that East Herts Council has already signed up to through its Community Strategy, to increase the number of Police Community Support Officers and to further develop the Extended Police Family.

4.4.6 The outcome to empower communities to have greater influence over local decision-making directly contributes to our own Corporate Priority to improve public access and involvement in Council business. Perceptions of local ability to make a difference to local decision-making will also be measured through the BVPI survey next year.

5.0 Consultation

5.1 The foundation of the Hertfordshire Local Area Agreement is the 10 district wide and one countywide Community Strategy, which were

heavily consulted on with local people. This gives the document a clear focus on local priorities.

- 5.2 The Local Area Agreement has also drawn on district Crime and Disorder Reduction strategies, the Hertfordshire Policing Plan and the work of the Green Heart Partnership, with which East Herts Council is very actively involved in two projects.
- 5.3 Two seminars were hosted in September to identify the key issues that would form the basis of the first submission of the Hertfordshire Local Area Agreement in October. More than 100 delegates across all sectors attended these events.
- 5.4 District officers have been consulted at various stages throughout the process on the development of targets and the selection of stretch targets. The Police and Fire Services and various community and voluntary organisations have also been involved in these discussions.
- 5.5 Block leads have also attended LSP meetings and visited Chief Executives and Leaders across the county.
- 5.6 There have also been regular bulletins to a mailing list of over 500 contacts.

6.0 Legal Implications

- 6.1 There are no known Legal Implications arising from this report.

7.0 Financial Implications

- 7.1 At least 60% of each stretch target has to be achieved in order to attract any of the monetary reward associated with it. Having achieved 60%, rewards are increased by additional percentage points up to 100%.

8.0 Human Resource Implications

- 8.1 There are no specific Human Resources implications arising from this report.

9.0 Risk Management Implications

- 9.1 Failure to have the LAA signed off by the ODPM by 27 March would mean that the entire LAA would be delayed by a year.

Background Papers

Block summaries (Appended as Appendix 'A11', pages 64 - 80)

An electronic version of the Hertfordshire Children and Young People's Plan is available at

www.hertsdirect.org/yrccouncil/hcc/csf/specialprojects/cypp/childrenandyoungpeoplesplan2006

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BLOCK SUMMARIES

1. Economic Development & Enterprise
2. Children & Young People
3. Safer & Stronger Communities
4. Healthy Communities & Older People

ECONOMIC DEVELOPMENT & ENTERPRISE BLOCK

Hertfordshire is economically successful. It is well-located, well-qualified and enterprise flourishes. It has a dense network of small and medium sized towns, with populations below 43,000, enjoying easy access to each other's facilities and to attractive countryside. Even the four large towns of Watford, Hemel Hempstead, Stevenage and St Albans are only in the 50,000-100,000 bracket. Two thirds of the county's land area is Green Belt. So despite being the second most densely populated county in the country, it has, for the most part, managed to avoid many of the disadvantages of urban life.

Proximity to London has drawbacks. Congestion threatens to imperil the easy access which underpins its prosperity. Migration puts pressure both on house prices and on the countryside which is at the heart of the quality of life in the county. The inclusion of much of Hertfordshire in the London/Stansted/Cambridge/Peterborough growth area emphasises the challenge to build 'sustainable communities'. Whatever the outcome of the current Examination in Public of the East of England Plan, the Regional Economic Strategy is right to point to the attention that the construction and health and social care sectors will require. The 2012 Olympics, will undoubtedly put more pressure on the county's construction resources.

Our response to the challenge to build on Hertfordshire's locational advantages in a sustainable way is to make better use of its existing infrastructure and the potential of those existing residents who are at present least able to profit from the county's economic strength.

OUTCOME A: To provide opportunities for every individual to participate in the success of Hertfordshire's economy, by enabling them to compete in the labour market

(Reward targets shown in italics)

Sub-outcome A1: Reduce number of people on Incapacity Benefit (IB)

Target 1

Increase the number of people claiming incapacity benefit gaining work of at least 16 hours per week for 13 weeks or more from 0 to 80 by 2009

Target 2

Increase the number of lone-parents gaining work of at least 16 hours per week for 13 weeks or more from 0 to 112 by 2009

Target 3

Increase the numbers of people on incapacity benefit gaining permitted work of less than 16 hours per week for 13 weeks or more from 0 to 80 by 2009

Sub Outcome A2: Increase the total entrepreneurial activity amongst the local population

Target 4

Increase the total number of people seeking advice from Business Link (pre-starts) from 2864 to 3520 by 2009

Target 5

Increase the number of Pre-starts who establish a business from 360 to 440 by 2009

Sub Outcome A3: Increase vocational qualifications achieved by young people, particularly in 3 sectors of significant importance to the local and regional economy: Construction; Hospitality; and Health and Social Care

Target 6

Increase the number of vocational qualifications taken by Young People aged 14-19 on school rolls from 2994 to 4300 by 2009

Target 7

Increase the number of young people completing/succeeding in training in Construction; Hospitality and Health & Social Care sectors from 4252 to 5431 by 2009

Target 8

Increase in key public services delivered by the voluntary and community sector (VCS) and social enterprise organisations (by 2009)

- A. 3% increase in VCS and social enterprises with more than 25% of funding provided by trading, i.e. in direct exchange of goods and services¹
- B. 10% more VCS organisations and social enterprises affirming growth in terms of income from trading activity

Target 9

Reduce the variation rates between the proportion of young people resident in Welwyn Hatfield and Stevenage staying on in education or training Post 16 after completion of Year 11 in Hertfordshire schools and the Hertfordshire mean average.

- A. The variation for Welwyn Hatfield to be reduced from 2.9% in 2005 to 1.4% in 2009
- B. The variation for Stevenage to be reduced from 2.2% in 2005 to 1.1% in 2009

Target 10

Increase in HE progression rates (including gap year) for 18 and 19 year olds:

- A. In Stevenage from 21.9% in 2005 to 25.9% in 2009
- B. In Broxbourne from 24.6% in 2005 to 28.6% in 2009.

¹ Definition from SBS Survey of Social Enterprises Across the UK, IFF Research Ltd, July 2005

Target 11

Reduce the variation rate between the proportion of young people living in Welwyn Hatfield aged 16-18 (having completed compulsory education) who are not in employment, education or training with the Hertfordshire mean average. The variation to be reduced from 67% at the end of November 2005 to 33% at the end of November 2009.

Sub outcome A4: Hertfordshire companies anticipating or making staff redundancies will be offered a co-ordinated programme of support services for their employees.

Target 12

The numbers of companies supported will increase over time from 23 to 55 by 2009.

Target 13

The numbers of individuals accessing service provision who live or work in redundancy “hotspots” (defined as areas with higher than average rates of company closure), with skills required by priority sectors or at particular disadvantage within the local labour market will match the following agreed determinations:

- A. The numbers of individuals supported in redundancy hotspots will increase from 150 to 300 by 2009.
- B. The numbers of companies supported in manufacturing / distribution / construction sectors will increase from 33% to 37% by 2009.
- C. The numbers of older workers aged 50 years or more supported will increase from 50 to 90 by 2009.
- D. The Partnership ‘Quality of Service’ will be established and be recognised as ‘Good’ or ‘Better’ by 2009.
- E. Partner Referral Targets achieved through co-ordination will increase from 0% (none established) to 90% by 2009.

Outcome B: Ability to travel more freely and safely

This outcome area will be developed during the first year of the LAA. See also [Section XX ‘Areas for Future Development’](#).

Developing Target Area

- A. Percentage of all journeys within a given time period of a timetabled journey time for a given route e.g. 80% of all journeys to be within five minutes of the timetable journey time.

CHILDREN AND YOUNG PEOPLE BLOCK

Over a quarter of our residents are children, with approximately 260,000 of the county's population aged between 0 and 19 years. Just over 20% of our population is made up of parents with dependent children. Amongst children and young people, the largest minority ethnic population is recorded as Indian, making up 1.6% of all 0 to 15 year olds, followed by Mixed White and Black Caribbean (1.3%), Pakistani (1.07%) and Mixed White and Asian (1.06%).

The targets for children and young people to be included in the LAA have been drawn from our Children and Young People's Plan. For that reason, the plan itself forms part of the supporting documentation for the LAA. An electronic copy of the latest version of the plan can be accessed at:

www.hertsdirect.org/yrccouncil/hcc/csf/specialprojects/cypp/childrenandyoungpeoplesplan2006

LAA priorities therefore have been developed through the Hertfordshire Children's Trust Partnership and are based on the five *Every Child Matters* outcomes.

OUTCOME A: Children and young people have fewer preventable health problems by living healthy lifestyles in a healthy living environment (H1)

We propose a basket of stretch targets to promote and improve children's healthy lifestyles in Hertfordshire:

Target 1

Increase the percentage of 5 to 16 year olds who spend a minimum of 2 hours each week on high quality Physical Education (PE) and school sport from x% to 92% by 2009 (baseline to be set September 2006)

Target 2

Increase the percentage of Hertfordshire schools achieving Healthy School Status from 0% to 85% by 2009

Target 3

Increase the percentage of 5 to 16 year olds who travel to school using sustainable modes of transport, including 'active transport' (cycling, walking etc.) from 56.5% to 59% by 2009

OUTCOME B: Children and young people recognise the dangers of the misuse of drugs and alcohol and are protected from their effects (H5)

Target 4

Reduce the percentage of children who are regular smokers:

- A. Primary Pupils from 1% to 0% by 2009
- B. Year 8 Pupils from 5% to 2% by 2009
- C. Year 10 Pupils from 19% to 16% by 2009

Target 5

Reduce average alcohol consumption²:

- A. Primary Pupils from 16% to 13% by 2009
- B. Year 8 Pupils from 27% to 24% by 2009
- C. Year 10 Pupils from 49% to 46% by 2009

OUTCOME C: Children and young people are safe and do not suffer ill-treatment within their families, communities and schools (S2)

And:

OUTCOME D: Where children and young people are subject to maltreatment, neglect and sexual exploitation they are helped and protected (S3)

Target 6

Reduce the percentage of children aged 11 to 15 who state they have been bullied in the last 12 months by 3% from an x% baseline by 2009 (Baseline to be set Summer/Autumn 2006)

Target 7

Improve the proportion of core assessments carried out within statutory timescales, from 37.7% to 75% by 2009, to safeguard and promote the welfare of children

OUTCOME E: Children and young people have fun and enjoyable things to do and good places to go to that support their personal and emotional development (EA4)

Target 8

Increase the number of sports clubs achieving or working towards Clubmark and Club accreditation

- A. Achieving from 56 to 96
- B. Working towards from 53 to 93

Target 9

Increase the number of 16 to 24 year olds participating in at least 30 minutes of moderate intensity sport and physical activity at least 3 times a week by 5% from an x% baseline by 2009(baseline to be set November 2006)

Target 10

Increase the numbers of children who complete the Summer Reading Challenge (SRC) from 7080 in 2005 to 8500 (including 30 Looked After Children) by 2009

² Average alcohol consumption refers to the percentage of children and young people drinking alcohol in the past 7 days

OUTCOME F: Children and young people achieve their potential at all ages and are supported by their parents and carers to do so (EA2)

We propose a basket of targets focusing on improving the achievement of under-achieving groups in Hertfordshire

Target 11

Close the gap between the achievement of BME children at Key Stage 4 and that of all children in Hertfordshire:

BME achieving 5 A-C GCSE*

Increase From 43%-51% baseline to 59% by 2009

Target 12

Improve boys' achievement in English at Key Stage 4:

Increase boys' A-C grades in English at GCSE from 61% to 67% by 2009 (while maintaining expected performance by girls in Key Stage 4 English over the same period)*

Target 13

Close the gap between the achievement of Looked After Children at KS4 and that of all children in Hertfordshire:

- A. Increase the percentage of young people looked after for at least 12 months and in Year 11 who achieve 5 or more A*-C GCSEs or equivalent from 11% to 16% by 2009*
- B. Increase the percentage of young people looked after for at least 12 months who reach school leaving age with at least 1 A*-G at GCSE or equivalent from 68% to 90% by 2009*

SAFER AND STRONGER COMMUNITIES

Through tackling crime and disorder, and by addressing the underlying influences upon crime and anti-social behaviour, deprivation, and community well-being, we can create safer and stronger communities within Hertfordshire. And through creating quality spaces in which people want to live and can be proud of and managing our environment sustainably, we are ensuring our neighbourhoods and open spaces are cleaner, safer and greener.

The Safer and Stronger Block of our Local Area Agreement builds on Hertfordshire's Community Strategy. The strategy aims to:

- Create safer communities
- Maintain a sustainable environment
- Build a prosperous and inclusive society

All of the 10 district Community Strategies contain similar priorities, albeit with a focus that will reflect the unique make-up of each district, but there are commonalities that have been drawn out within the Safer and Stronger Communities Block of the LAA. Many of the public, private, voluntary and community sector organisations who have contributed to these community strategies also share the overarching goals of this block, and all are already in many ways working towards achieving these outcomes. The LAA is an opportunity to build on this partnership work.

A number of discussions have taken place between the county council, district and borough councils, Police and Fire services, and voluntary and community organisations to establish which of the priorities the Safer and Stronger Communities Block should focus on, seeking to establish areas that would offer the most potential to 'add value' and, where possible, incorporate innovative joined-up working.

Hertfordshire already has established partnerships within the Safer Communities strand, including Crime and Disorder Reduction Partnerships (CDRPs) and the County Chief Officer Group (COG) for Crime and Disorder. The Cleaner and Greener Communities strand includes the Hertfordshire Waste Partnership and Hertfordshire Association of Cultural Officers (HACO). Partnerships relating to Stronger Communities include Hertfordshire CVS Group, Hertfordshire Infrastructure Consortium, and Neighbourhood Watch. Engaging these partnerships, and seeking new relationships between organisations where an existing network is not in place, has been key to developing this block.

The Safer and Stronger Communities Block has been developed within both a national and local context. Nationally, this includes PSA (public service agreement) and crime reduction targets, the government's 'Respect' agenda, initiatives to create cleaner, safer and greener communities, and COMPACT.

The local backdrop includes district CDRP strategies, Hertfordshire's Policing Plan, recent survey data on fear of crime and antisocial behaviour, data from the British Crime Survey, statutory Best Value Performance Indicator (BVPI) data on cleanliness and recycling, Hertfordshire's Waste Strategy, Green Heart Partnership, and the Hertfordshire Environmental Forum/Quality of Life Report 2004.

Within this block there are a number of links between the three strands, which in part reflects the interconnection of many of the issues we are tackling, but is also a reflection on the way the block has been developed as a whole. For example, increasing community participation in the development and management of open spaces links with building stronger communities, initiatives around offenders performing unpaid work to benefit their local community links with the aim to increase volunteering in the county, and improving the cleanliness of our neighbourhoods and public spaces can contribute to increased feelings of public safety. Safer and Stronger Communities also links across to other blocks in the agreement, for example the connections between young people, diversionary activities, alcohol and anti-social behaviour link to the Children and Young People's Block, and there may well be links between people who volunteer in a sports capacity and the numbers of people taking part in physical activity, which connects to the Healthier Communities and Older People's Block.

SAFER COMMUNITIES

OUTCOME A: Being safe, feeling safe - To reduce crime, the harm caused by illegal drugs, and to reassure the public, reducing the fear of crime, and to build respect in communities and reduce anti-social behaviour

Sub-outcome A1: To build respect in communities and a reduction in the levels of anti-social behaviour across the county, particularly where alcohol is a contributory factor, including a focus on hotspot areas, thereby improving feelings of safety and public reassurance.

Reward targets are shown in italics

Target A1.1a:

Reduce the percentage of people surveyed who consider teenagers hanging around on the streets to be a big or fairly big problem in their local area by 4% by 2009.

Target A1.1b:

Reduce the percentage of people surveyed who consider vandalism, graffiti and other deliberate damage to property or vehicles to be a big or fairly big problem in their local area by 4% by 2009.

Target A1.1c:

Reduce the percentage of people surveyed who consider people being drunk or rowdy in public spaces to be a big or fairly big problem in their local area by 4% by 2009.

Target A1.1d:

Increase the percentage of people surveyed who say that they feel very or fairly safe when outside in their local area after dark by 4% by 2009.

Target A1.2a and b

Reduce the recorded numbers of deliberate primary and secondary fires by 3% year on year.

Target A1.3

Reduce the number of Anti-social Behaviour Contracts (ABCs) that yield actionable breaches by 15% by 2009.

Target A1.4

- A. Increase the number of test purchasing operations (countywide) carried out by 15% in year 1, 15% in year 2 and 10% in year 3.
- B. Reduce the percentage of positive test purchasing operations (countywide) so that no more than 25% result in a sale.

Target A1.5

Reduce the number of recorded incidents of anti-social behaviour in yet to be agreed hotspot locations where alcohol is a contributory factor by 4.5% by 2009.

Sub-outcome A2: Provide an early intervention/preventative minor repairs/Home Security Service to the elderly, vulnerable and victims of crime within our communities. This service will improve their wellbeing and confidence to enable them to enjoy living independently and in a safer environment in their own homes.

Target A2.1

- A. *Reduce the number of deaths arising from accidental fires in the home by 25% over 3 years.*
- B. *Reduce the number of injuries arising from accidental fires in the home by 3% year on year.*
- C. *Reduce the number of accidental fires in properties that have had a Home Fire Safety Check by 20% over 3 years.*
- D. *Increase the number of homes secured by Hertfordshire Home Security Service (HHSS) by 15% in year 1, 15% in year 2 and 10% in year 3.*
- E. *Increase the number of Home Fire Safety Checks undertaken by an additional 593 in total over three years.*
- F. *Increase the number of minor repairs undertaken by 40% by 2009.*

Target A2.2

Reduce the number of recorded domestic burglaries (county-wide) by 22.5% by 2009.
Maintain the percentage of repeat victimisation for domestic burglary (county-wide) at 6% or under.

Target A2.3:

Increase the percentage of recipients of the service surveyed who report improved feelings of wellbeing, increased confidence of feeling safe and increased ability to live independently by:

- A. Increasing the percentage of people who are quite/very unconcerned about being a victim of burglary by 5 % by 2009.*
- B. Increasing the percentage of people who are quite/very unconcerned about having an accident in their home by 5 % by 2009.*
- C. Increasing the percentage of people who are quite/very unconcerned about having a fire in their home by 5 % by 2009.*
- D. Increasing the percentage of people who are quite/very confident that they are able to live independently in their home by 5 % by 2009.*

Target A2.4:

Increase the percentage of initial home security/minor repairs visits completed within 10 working days of referral by 10% by 2009.

Sub-outcome A3: Offenders address the harm caused to communities through crime, by performing unpaid work that benefits their local community and young adults (18-25 years) are diverted away from crime and anti-social behaviour through apprentice schemes³.

Target A3.1

Increase the number of hours of unpaid work that directly benefits community safety by 15% over 3 years.

Target A3.2

Increase the number of hours where the community have influenced the work undertaken by 10% by 2009.

Target A3.3

Increase the number of voluntary organisations/community groups (including minority and ethnic groups) who offer offenders unpaid work by 15% over 3 years.

Target A3.4

³ Throughout the block 'apprentice schemes' refer to young adults (18-25 yrs) supervising/mentoring/supporting other young adults to positively influence changes in their behaviour and actions. Our client group could be those on the edge of offending behaviour or having committed minor offences deemed not suitable for custodial sentences.

Increase the number of community based projects benefiting from unpaid work by 10% by 2009.

Target A3.5

Increase the number of young adult apprentices/volunteers completing time specified activity by 10% by 2009.

Target A3.6

Increase the number of young adult apprentices/volunteers achieving a vocational/life-skills qualification by 20% by 2009.

Target A3.7

Reduce the levels of crime and anti-social behaviour in pilot apprentice scheme area (target to be developed during year 1 of LAA).

Sub-outcome A4: To reduce the harm caused by illegal drugs, including substantially increasing the number of drug misusing offenders entering treatment through the criminal justice system⁴.

Target A4.1

Increase the number of drug users entering treatment/ the number of problematic drug users participating in drug treatment programmes to 2,547 by 2008.

Target A4.2

Increase the number of drug users successfully retained in treatment programmes for 12 weeks or more to 85% by 2008.

Target A4.3

Improve waiting times for the main structured modalities (treatment providers) to 3 weeks by 2008.

Target A4.4

Increase the proportion of all Drug Intervention Programme (DIP) clients assessed by the Drug Intervention Team (DIT) (targets will be set during year 1 of LAA).

Target A4.5

Increase the proportion of all adults assessed by the Drug Intervention Team (DIT) who are taken on to the DIT caseload (targets will be set during year 1 of LAA).

Sub-outcome A5: To reduce the fear of crime and improve public reassurance and confidence, addressing the imbalance between the public's perception of levels of crime, disorder and antisocial behaviour with actual levels.

Target A5.1

⁴ Targets for some indicators are not yet set for 2009. This will be done during year 1 of LAA.

Increase the percentage of people surveyed who feel more safe now compared to a year ago [in their local area] (target to be set during year 1 of LAA).

Target A5.2

Increase the number of:

- A. Police Community Support Officers deployed in Hertfordshire to 359 by 2008.

And members of the wider extended police family:

- B. Increase the number of Special Constables (*see Target C9.4*)
- C. Maintain the number of Neighbourhood Watch schemes at the current level.

NB. Target A1.1a,b,c,d also contributes to this outcome.

Sub-outcome A6: Communities feel safer and public confidence in authorities responding to crime*, with a particular focus on domestic violence, is increased (*volume/British Crime Survey (BCS) comparator crime).

Target A6.1

Reduce the number of recorded incidents of anti-social behaviour across the county 4.5% by 2009.

Target A6.2

Reduce levels of all British Crime Survey (BCS) comparator crime in the County area in line with PSA1 targets.

Target A6.3

Reduce the number of incidents of domestic violence which result in sanction detections⁵ by **(targets are currently under negotiation – to be inserted by 10/02/06).**

Target A6.4

Increase the level of awareness by public and professionals of domestic violence (target under development during year 1 of LAA).

Target A6.5

Reduce the number of repeat incidents of domestic violence reported annually either directly to the police or third party as a proportion of the total number of incidents reported in the same period **(targets are currently under negotiation – to be inserted by 10/02/06).**

Target A6.6

⁵ Sanction detections are crimes for which someone is charged, summonsed, receives a caution or other formal sanction.

Increase the level of engagement of/number of voluntary sector organisations (such as Women's Aid and RELATE) involved in early mediation as a form of prevention (target under development during year 1 of LAA).

CLEANER AND GREENER COMMUNITIES

Outcome B: Neighbourhoods are cleaner and greener, and communities take an active role in managing their own environment

Reward targets are shown in italics.

Sub-outcome B7: Waste is sustainably managed.

Target B7.1

Reduce the disposal of non-biodegradable household waste to landfill through increasing recycling of non-biodegradable household waste across the county from 6.66% to 9.16% by 2009.

Sub-outcome B8: Neighbourhoods and public spaces are cleaner and greener, and communities take an active role in managing their own environment.

Target B8.1

Increase the number of Green Flag (or equivalent) accredited sites which feature or fringe on a super output area (SOA) within areas of high multiple deprivation within the top 25% regionally from 0 to 5 (including 3 accreditations which feature or fringe on a SOA within the top 20% nationally) by 2009.

Increase the number of Green Flag (or equivalent) accredited sites outside the identified areas of multiple deprivation from 5 to 10 by 2009.

[Targets for the following Best Value Performance Indicators (BVPIs) (determined by the ODPM) have not yet been set because many of the indicators are new for 2005/06, and as such baseline data and quartile information against which targets need to be set is not available. During year 1 of LAA data will be published and we will use this to negotiate a level of improvement district-wide.]

Target B8.2:

Reduce the percentage of land and highways having combined litter and detritus falling below an acceptable level by 2009.

Target B8.3:

Reduce the percentage of land and highways from which unacceptable levels of graffiti are visible by 2009.

Target B8.4:

Reduce the percentage of land and highways from which unacceptable levels of fly-posting are visible by 2009

Target B8.5:

Reduce the number of incidents and increase enforcement actions taken to deal with fly tipping by 2009.

Target B8.6:

Increase public satisfaction with street cleanliness by 2009.

Target B8.7:

Increase the percentage of a) new reports of abandoned vehicles investigated within 24 hours of notification and b) the percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle by 2009.

Target B8.8:

Increase public satisfaction with a) household waste collection service and b) waste recycling (local facilities) by 2009.

Target B8.9:

Increase the percentage of households in the authority's area served by a) a kerbside collection of recyclables and b) served by a collection of at least two recyclables by 2009.

STRONGER COMMUNITIES

Outcome C: Communities are empowered to have a greater voice and influence over local decision-making and the delivery of services, and there is an increased sense of belonging and citizenship

Reward targets are shown in italics.

Sub-outcome C9: More people in Hertfordshire are taking part in volunteering

Target C9.1

Increase the number of people (aged 18 and over) who affirm they have undertaken formal volunteering in groups, clubs or organisations for at least an average of two hours a week or more over a 12 month period by 3% by 2009.

Target C9.2

Increase the number of people (aged 18 and over) from 'hard to reach' groups⁶ who undertake formal volunteering for at least an average of two hours a week or more over a 12 month period by 3% by 2009.

⁶ Home Office definition includes people with no qualifications (unemployed); people from Black and Minority Ethnic communities; and people with disabilities or limiting long-term illnesses.

Target C9.3

Increase the number of people (aged 16 and over) volunteering in sport for at least an average of one hour each week by 1 ½ % by 2009.

Target C9.4

Increase the number of people from 'difficult to attract' groups who undertake formal volunteering⁷ by 1 ½% by 2009.

Sub-outcome C9: Communities are empowered to have a greater voice and influence over local decision-making, and there is an increased sense of community cohesion.

Target C10.1

Increase the percentage of people surveyed who are satisfied with the opportunities for participation in local decision-making provided by their Council by 2009 (target to be developed during year 1 of LAA).

Target C10.2

Increase the percentage of people surveyed who feel they can influence decisions affecting their local area by 2009 (target to be developed during year 1 of LAA).

Target C10.3

Increase the percentage of people surveyed who feel their local area is a place where people from different backgrounds get on well together by 2009 (target to be developed during year 1 of LAA).

⁷ 'Hard to attract' categories are: special constables; magistrates; victim support; prison visitors; trustees; school governors (including fund raising, helping in school, running pupils' clubs and mentoring); and mentoring.