

From:
Sent: 27 May 2019 13:09
To: Housing & Health Services - Community Protection
Subject: Comments for Licensing Application 19/0780/PLV

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 1:08 PM on 27 May 2019 from

Application Summary

Address: Millbridge Hertford Hertfordshire SG14 1PZ

Proposal: Variation - Premises Licence

Case Officer:

[Click for further information](#)

Customer Details

Name:

Email:

Address:

Comments Details

Committer Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 1:08 PM on 27 May 2019 As a close friend to one of the neighbour's to the Woolpack I am very aware that noise levels have increased substantially in recent months and at a time when most people would want to be asleep.

The proposed changes to extend licensing hours will exacerbate this major problem and I would recommend that Environmental Health complete a noise study before any changes are considered.

The proposal for crazy golf and amusements combined with allowing unaccompanied children on the premises after 6pm also strikes me as extremely unwise from a child protection perspective. A combination of drunken adults and unaccompanied children is not a sensible idea. I am not opposed to crazy golf but the back of a busy town centre pub, very near residential dwellings, is not a sensible location. Amusements are a terrible idea wherever they are put as they can encourage addictive behaviours such as gambling to develop.

The Woolpack is already not a good neighbour to local residents and these further license variations should be

.

From: |
Sent: 27 May 2019 12:47
To: Housing & Health Services - Community Protection
Subject: Comments for Licensing Application 19/0780/PLV

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 12:46 PM on 27 May 2019 from [REDACTED]

Application Summary

Address: Millbridge Hertford Hertfordshire SG14 1PZ

Proposal: Variation - Premises Licence

Case Officer: [REDACTED]

[Click for further information](#)

Customer Details

Name: [REDACTED]

Email: [REDACTED]

Address: [REDACTED]

Comments Details

Commenter Type: Member of the Public

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 12:46 PM on 27 May 2019 I object to the variation application by the Woolpack Public House on Millbridge on the grounds of public nuisance, protecting children from harm, and crime and disorder.

As the venue is adjacent to quite a lot of residential housing, I believe that keeping the noise levels to a minimum and having a fixed closing time is vital. Incorporating the two outdoor buildings into the current licensed area would undoubtedly mean the noise is less contained and even more disturbing to nearby residents.

The request for condition 6 to be removed is extremely unwise and sets a bad example. Allowing children under 18 to stay on the premises after 6pm - I am presuming the parents/guardians are supposed to be responsible for them? However, it is clear that if those supervising are consuming quantities of alcohol, their judgment will be impaired. The crazy golf and games room should not be used as a 'babysitting service'.

Furthermore, to allow more than 150 persons at this small venue during musical entertainment would

Old Library Lane
Hertford
SG14

East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

26th May 2019

Dear Sirs

Re: Woolpack , Millbridge, Hertford SG14 1PZ - Variation of Premise Licence

1. Extension of the current licensed area

I object to the extension of the current licensed area (to include crazy golf /games room) for the following reasons:

- The games areas could be used by drunken adults alongside unsupervised children (see objection 3)
- Potential for increased levels of anti-social behaviour and noise, affecting the residents of nearby houses (only 5 metres away) until the early hours of the morning

2. Removal of Condition 5

I object to an expansion in the numbers of people to be allowed on the premises for the following reasons:

- Increased anti-social behaviour due to alcohol, made worse by the later opening hours
- The already unsocial noise levels will be increased
- Close proximity (5 metres) to residential houses and associated noise and nuisance, separated by only a thin fence (which has a door allowing access to street)
- Potential for people to spill out into the street

In conclusion I urge the people making these decisions to come into Old Library Lane any Friday/Saturday late evening to witness for themselves the unacceptable level of noise and foul language clearly heard from the garden. This is clearly not a good environment for children under the age of 18 within the pub or for residents close by whose health would be affected by such a move.

Yours faithfully

PS - I would ask that my details be withheld please

PPS - A signed hard copy of this letter will also be delivered to the above address before the closing date

From:
Sent: 24 May 2019 21:13
To: Housing & Health Services - Community Protection
Subject: Notice of Application - Woolpack Millbridge Hertford | Closing date 28/05/2019

Dear Community Safety and Licensing

I wish to make a relevant objections to the recent variation of licence application as submitted by McMullen & Sons for Woolpack Millbridge.

The application seeks the following:

- "Extension of current licensed area"
- "Removal of conditions 5 and 6 under Annex 2 – Conditions consistent with the operating schedule"

I understand these to be as follows

- The extension of the current licensed area is to incorporate the two out buildings as shown on the revised licensing plan – one will house indoor crazy golf and the other a games room.

And removal of conditions:

5. During musical entertainment the number of persons (excluding staff, att allowed at any one time in the licensed premises shall not exceed: 150
6. Unaccompanied children after 18.00 hours will be asked to leave the pre

The application seems at odds with licensing objective to protect children from harm by effectively allowing unaccompanied children on licenced premise at all times.

The application seems at odds with licensing objective to ensure public safety by effectively allowing unlimited number of persons on the licensed premises during musical entertainment. Issues of overcrowding and proximity to river Lea are relevant.

Thank you for considering these comments.

Nicholas Lane
Hertford SG14

CONFIDENTIALITY NOTICE This e-mail message and any attachments are only for the use of the intended recipient and may contain information that is privileged, confidential or exempt from disclosure under applicable law. If you are not the intended recipient, any disclosure, distribution or other use of this e-mail message or attachments is prohibited. If you have received this e-mail message in error, please delete and notify the sender immediately. Thank you.

Bullens Green Lane
St Albans
AL4

23rd May 2019

East Herts Council,
Wallfields,
Pegs Lane,
Hertford, SG13 8EQ

To whom it may concern

With reference to Variation of Premise Licence at the below address;

Woolpack,
Millbridge,
Hertford, SG14 1PZ

Extension of the current licensed area

I spend a great deal of time in Old Library Lane and the levels of anti-social behaviour have increased dramatically in recent weeks and is now reaching a significant impact for the residents who are already suffering. The shouting and swearing has impacted their way of life therefore I would like to formally object to the extension of the current licensed area which is being requested to include an indoor crazy golf as well as a games room for the below reason;

- Due to the potential for an increase to the level of noise as well as anti-social behaviour, affecting the residents of nearby houses.

Removal of Condition 5

With the premises in question already creating a significant issue for the local residents, I would like to formally object to the removal of condition 5 for the below reasons:

- The premises is extremely close to residents behind the garden, as little as 4-5 metres and so is likely to create further drunken or anti-social behaviour that the residents are already enduring.
- The premises is extremely close to the river and there have been incidents over the past year that have already included customers of the Woolpack falling into the river.
- Most relevant, the existing noise levels will be likely increase as a result.

From:
Sent: 27 May 2019 22:24
To: Housing & Health Services - Community Protection
Subject: Objection to 19/0780/PLV

To whom it may concern,

I write to object to the proposed variations contained in 19/0780/PLV with respect to the Woolpack, Millbridge, Hertford, Hertfordshire, SG14 1PZ, in their entirety...

I object to the "extension of the current licensed area" and "the removal of condition 5" in Annex 2 (increase capacity above 150 persons) , on the basis that:

- this will increase public nuisance due the close proximity of proposed areas to residentially premises,
- is likely to increase crime and disorder as the number of patrons is likely to increase to fill the space and the increase in drunken individuals will lead to an increase in anti-social crimes like vandalism, and
- place public safety at risk due to increase fire hazards in a close residential community and the proximity to fast flowing waters without any indication of proper safety measures.

I object to the removal of Condition 6 (unaccompanied children allowed beyond the existing 6pm) on the basis that:

- this will directly impede the council's requirement to protect children from harm, as this would now allow all UNACCOMPANIED children (under the age of 18) to stay in a typically adult space into times of the day where alcohol is consumed in copious amounts without supervision. The request of the applicant for the variation to pertain specifically to UNACCOMPANIED minors is unfathomable and I cannot begin to measure the increase in risk to the safety of the children of Hertford.

I may offer some suggestions:

- if the license area is to be increased extra steps should be taken to minimise the "footprint" of the pub and it's patron to nearby residential spaces, including removing public access from the pub to Old Library Lane, and providing an acoustic barrier between all occupied spaces and residential spaces where there are no intervening structures. This is important because amateur acoustic readings have already shown noise to be in excess of the Environmental Agency guidelines. It is only a matter of time before this is acted upon legally and the pub will then have to face retrospective changes and potentially costly fines.
- If the capacity is to be increased it should be for ticketed live music events only. Otherwise there is room for the venue to abuse the capacity increase by permitting in excess of 150 persons on typically normal nights but could create a loophole by sticking some guy in a corner with a guitar and calling it a live music event. There should be no room to find loopholes in such a variation.

Furthermore, I request an extension to the consultation period on the basis that the website for the variation application is not functioning properly as shown in the screen shot below, which may be preventing individuals from offering comment within the time provided.

From:
Sent: 28 May 2019 06:29
To: Housing & Health Services - Community Protection
Subject: The Woolpack - McMullens & Sons - variation to Premises Licence - deadline 28/5/19

Dear Sirs

Please find below my comments/objections re the above:

- Extension to current licence to incorporate indoor crazy golf and a games room - when were the local residents advised of this? I have received no notification and I back onto The Woolpack and share the same access as them at the rear of both buildings(Old Library Lane OLL)
- Removal of Condition 5 - ie remove the maximum number of people allowed on the premises, currently 150 - surely this raises Health & Safety concerns as to allowing any number of people - what if there is a fire? More people means more alcohol which, as we know, means more unruly behaviour. How on earth can you contain that? I worry that people will spill out into OLL and cause unacceptable behaviour on a road where we have no street lights.
- Removal of Condition 6 - allow children, unattended. Seriously! Does this not raise concerns for the child's welfare and wellbeing, being in a pub to say one am with adults drinking. Also you are situated beside a river and this can prove a danger for young children, Or, being there with no adults. How do you expect this to work?
- As a resident we already have a very high level of noise from the Woolpack which at times is intolerable and affects our standard of living. My house sits directly in-front of the back garden of the Woolpack. My bedroom faces the garden. I would like to hear your plans for noise reduction measures taking in to account the fact that the pub does have residential neighbours.

I look forward to hearing back with your comments.

Regards

Old Library Lane

From:
Sent: 27 May 2019 20:37
To: Housing & Health Services - Community Protection
Cc: Work
Subject: The Woolpack - McMullens & Sons - variation to Premises Licence - deadline 28/5/19

Dear Sirs

Please find below my comments/objections re the above:

- **Extension to current licence to incorporate indoor crazy golf and a games room - when were the local residents advised of this? I have received no notification and I back onto The Woolpack and share the same access as them at the rear of both buildings(Old Library Lane OLL)**
- **Removal of Condition 5 - ie remove the maximum number of people allowed on the premises, currently 150 - surely this raises Health & Safety concerns as to allowing any number of people - what if there is a fire? More people means more alcohol which, as we know, means more unruly behaviour. How on earth can you contain that? I worry that people will spill out into OLL and cause unacceptable behaviour on a road where we have no street lights.**
- **Removal of Condition 6 - allow children, unattended. Seriously! Does this not raise concerns for the child's welfare and wellbeing, being in a pub to say one am with adults drinking. Or, being there with no adults. How do you expect this to work?**

I look forward to hearing back with your comments.

Regards.

From:
Sent: 27 May 2019 22:08
To: Housing & Health Services - Community Protection
Subject: Woolpack License Variation

Good evening

I understand from a close family friend that you are in receipt of an application to vary the Woolpack's license conditions.

She presently resides at 3 Library Lane, and is extremely concerned about the impact public nuisance impact created by increased numbers of noisy punters outside on the deck. I have on occasions been there and heard the noise levels and must support her concern.

I therefore object to any variation that could increase noise levels at any time of the day or night.

Regards

Sent from my iPhone